

# BEFORE THE ADMINISTRATIVE HEARING COMMISSION STATE OF MISSOURI

DIRECTOR OF THE DEPARTMENT	)	
OF INSURANCE, FINANCIAL	)	
INSTITUTIONS AND PROFESSIONAL	)	
REGISTRATION	)	
STATE OF MISSOURI,	)	
	)	
Petitioner,	)	
	) Case No.:	10-0620 DI
vs.	)	
	)	
WARREN MOELLERING,	)	
·	)	
Respondent.	)	

### PETITIONER'S MOTION FOR LEAVE TO AMEND COMPLAINT

Petitioner, John M. Huff, Director of the Missouri Department of Insurance, Financial Institutions and Professional Registration, through counsel, and pursuant to rule 1 CSR 15-3.350 hereby moves for leave to amend Petitioner's Complaint. In support thereof. Petitioner states as follows:

- 1. Petitioner filed a Complaint on April 27, 2010, with the Administrative Hearing Commission.
- 2. The Commission obtained service of the Complaint on Respondent Moellering by certified mail on May 18, 2010.
- 3. Petitioner no longer wishes to pursue discipline against Respondent Moellering for the allegations in Count III of the Complaint.
- 4. Petitioner's First Amended Complaint is attached hereto as Exhibit A.
- 5. Petitioner requests the Commission deem Petitioner's First Amended Complaint filed in this case.
- 6. This motion is made in the interest of justice and not with the intent to hinder

these proceedings in any manner.

WHEREFORE, Petitioner respectfully requests that the Commission grant Petitioner's Motion for Leave to Amend Complaint and deem Petitioner's First Amended Complaint filed in this case.

Respectfully submitted,

Tamara W. Kopp

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ATTORNEY FOR PETITIONER Director, Missouri Department of Insurance, Financial Institutions and

Professional Registration

### CERTIFICATE OF SERVICE

Warren Moellering 4125 CR 241 Palmyra, Missouri 63461

And

6310 Shelby 464 Shelbina, Missouri 63468-4448

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#### FIRST AMENDED COMPLAINT

The Director of the Missouri Department of Insurance, Financial Institutions and Professional Registration, through counsel, complains and requests the Administrative Hearing Commission find that cause exists to discipline the insurance producer license held by Respondent Warren Moellering, because:

#### INFORMATION RELEVANT TO ALL COUNTS

- 1. Petitioner is the Director of the Missouri Department of Insurance, Financial Institutions and Professional Registration. The Director has the duty to administer Chapters 374 and 375, RSMo, which includes the supervision, regulation, and discipline of insurance companies, agencies, and producers licensed to operate and conduct business in the State of Missouri.
- 2. The Department of Insurance, Financial Institutions and Professional Registration ("Department") issued Respondent Warren Moellering ("Respondent") an insurance producer license (No. 389027) on February 26, 2007. Respondent's insurance producer license was suspended for tax compliance issues on September 5, 2007, and

expired on February 26, 2009. Respondent has not applied to renew the license since it expired.

3. The Commission has jurisdiction over this Complaint pursuant to § 621.045, RSMo (Supp. 2009). <sup>1</sup>

#### **COUNT I**

- 4. Respondent failed to respond to Division inquiries in violation of regulation 20 CSR 100-4.100(2)(A) Required Response to Inquiries by the Consumer Affairs Division. Respondent's violations of the regulation are grounds to discipline his insurance producer license pursuant to § 375.141.1(2).
- 5. Regulation 20 CSR 100-4.100(2)(A) Required Response to Inquiries by the Consumer Affairs Division, provides:
  - (A) Upon receipt of any inquiry from the division, every person shall mail to the division an adequate response to the inquiry within twenty (20) days from the date the division mails the inquiry. An envelope's postmark shall determine the date of mailing. When the requested response is not produced by the person within twenty (20) days, this nonproduction shall be deemed a violation of this rule, unless the person can demonstrate that there is reasonable justification for that delay.
  - 6. Section 375.141.1, provides, in part:
    - 1. The director may suspend, revoke, refuse to issue or refuse to renew an insurance producer license for any one or more of the following causes:

(2) Violating any insurance laws, or violating any regulation, subpoena or order of the director or of another insurance commissioner in any other state;

\* \* \*

<sup>&</sup>lt;sup>1</sup> All statutory references are to the 2009 Supplement to the Revised Statutes of Missouri, unless otherwise noted.

#### 7. The facts are as follows:

- a. In May 2008, the Department received a consumer complaint against Respondent alleging that Respondent misrepresented an insurance product.
- b. Department's Consumer Affairs Division Investigator Diana Brady mailed inquiries to Respondent regarding the consumer complaint on May 29, 2008, and March 26, 2009. The inquiries required that Respondent respond in writing within approximately 20 days from the date the inquiries were mailed. The inquiries were mailed to Respondent's address of record at 307 North Vine Street, Monroe City, Missouri 63456. Respondent had provided the Monroe City, Missouri address on his license application in 2007. Neither of the inquiries was returned as undeliverable. Respondent did not contact the Department in any way to demonstrate a reasonable justification for a delayed response.
- c. To date, Respondent has not provided a different address to the Department.
- d. On May 6, 2009, after Respondent failed to respond to the March 2009 inquiry, Investigator Brady sent a subpoena via certified mail to Respondent at 4125 CR 241, Palmyra, Missouri 63461. The PS Form 3811 ("Green Card") shows a signature that appears to be Respondent's signature and indicates a date of delivery of May 9, 2009. The subpoena ordered Respondent to appear before the Director on June 3, 2009, at 10:30 a.m.

- e. Respondent failed to appear at the Department office as ordered by the subpoena. Respondent did not contact Investigator Brady or anyone else in the Department to reschedule his appearance.
- 8. Respondent's failure to respond to two written inquiries constitutes two violations of regulation 20 CSR 100-4.100(2)(A), which is cause to discipline his insurance producer license pursuant to § 375.141.1(2).

#### COUNT II

- 9. Respondent failed to obey a subpoena issued by the Director which is a ground to discipline his insurance producer license pursuant to § 374.210.2.
- 10. Petitioner incorporates the allegations in paragraph 7 as though fully stated herein.
  - 11. Section 374.210.2, provides, in part:

\* \* \*

The director may also suspend, revoke or refuse any license or certificate of authority issued by the director to any person who does not appear or refuses to testify, file a statement, produce records, or does not obey a subpoena.

12. Because Respondent failed to obey a subpoena issued by the Director, he is subject to discipline pursuant to § 374.210.2.

WHEREFORE, based on the foregoing, Petitioner respectfully requests that the Commission make findings of fact and conclusions of law stating that Petitioner has established cause to discipline Respondent Warren Moellering's insurance producer license pursuant to §§ 374.210.2 and 375.141.1(2), RSMo (Supp. 2009).

Respectfully submitted,

Missouri Bar # 59020

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Jamarate Kopp

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## CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing, including all attachments, was mailed first class, with sufficient postage attached, via the United States Postal Service on this 17th day of November, 2010 to:

Warren Moellering 4125 CR 241 Palmyra, Missouri 63461

And

6310 Shelby 464 Shelbina, Missouri 63468-4448